

TERMS AND CONDITIONS

JTB APARTMENTS

The management of JTB APARTMENTS will highly appreciate your compliance with these Terms and Conditions, intended to ensure peaceful and safe stay for all hotel guests.

1. Terms and Conditions define the rules of service provision, responsibility and stay in the apartments, and are the integral part of the agreement, which is concluded by signing a registration card and by making a reservation or paying an advance or the entire amount for your stay at the hotel. By performing the above, you confirm to have read and accepted the Terms and Conditions.
2. These Terms and Conditions apply to all guests of JTB APARTMENTS.
3. These Terms and Conditions are available at the hotel reception desk, in each room and online at www.jtbapartamenty.pl
4. Smoking is strictly prohibited in JTB APARTMENTS. Violation of the smoking ban shall incur the additional fee of PLN 500. Designated smoking places are room balconies and outdoor space.
5. Gross violation of nighttime quiet hours shall incur the penalty in the amount of PLN 500.

HOTEL CHECK-IN/CHECK-OUT TIME

1. The room in the hotel is rented per nights. Check-in time is 15:00 and check-out time is 11:00.
2. If you wish to extend your stay beyond the period indicated on the day of arrival you should inform the reception by 10:00 on the last day of your booked stay.
3. The hotel will consider the request to extend your stay whenever possible, however, you might be required to change the room.

BOOKING AND CHECK-IN

1. The Guests will be checked-in at the Reception based on the photo ID and upon signing the registration card.
2. You shall not transfer your rooms to other persons, even if the period for which the stay has already been paid has not elapsed yet.
3. Persons who are not registered at the hotel can stay in a hotel room from 7:00 to 22:00.
4. The hotel reserves the right to pre-authorize your credit card or charge cash deposit in the amount of your entire stay at check-in.
5. If you cancel your stay during the hotel night, the hotel will not refund you for the balance of the given night.
6. The hotel reserves the right not to accept the Guests, who during their previous visit grossly violated the Terms and Conditions of the hotel, causing damage to property of the hotel or its guests, or personal injury to the guests, hotel staff or any other people staying in the hotel, or who in any other way disturbed tranquility of the Guests' stay.

LIABILITY

1. The Liability of JTB APARTMENTS for any loss or damage of money, securities, valuables or items of scientific or artistic value is limited if these items have not been deposited at the reception desk.
2. The hotel is not liable for damage or loss of a car or other vehicle which belongs to the guests.
3. The guests should inform the hotel reception of the damage immediately after it has been discovered.
4. The hotel guests are financially responsible for any damage or destruction caused to any elements of hotel equipment or technical facilities by the fault of these guests or persons who visit them. The hotel reserves the right to charge credit cards for damage after the guests' departure.
5. In case of violation of the provisions hereof, the hotel may refuse to provide services to the violator. Such violator is obliged to immediately comply with the demands of the hotel, pay the currently due amount and cover possible damage, and to leave the hotel.
6. For safety reasons, each time upon leaving the room, the Guest should turn off the TV, the lights and the taps, and lock the door.
7. The hotel has the statutory right of lien on the items brought by the Guests to the hotel in case of a delay of payment for their stay or the services rendered.
8. Children under 12 should be under constant supervision of their legal guardians while staying in the hotel. Legal guardians are financially liable for any damage caused by children.

OTHER PROVISIONS

1. The nighttime quiet period in the hotel lasts from 22:00 to 7:00.
2. For fire safety reasons, it is forbidden to use travel immersion heaters, electric irons and other similar devices not included in the room's equipment.
3. Personal belongings left by a guest in a hotel room will be sent to the address specified by the guest at the guest's expense. In the event of lack of such instructions, the hotel shall store these items for the period of up to 3 months. Food items will be stored for 24 hours.